



Testimonial Statement

Organisation

**Portsmouth
Council -
Community
Wellbeing
Services**

Northern Road
Cosham
PO6 3EP

Organisational Background

Portsmouth City Council are an Apprenticeship provider, delivering in house programmes to new and existing staff members to develop individuals' careers in line with business needs. The Local authority hosts a dynamic Community Education service who have established a range of interventions that support the most vulnerable individuals to secure employment.

Work Undertaken

Ian Benbow of Case-uk Limited provided information, advice and support to Portsmouth Council to ensure the local authority was compliant with the requirements needed to implement the Department of Work and Pensions – Work and Health Programme. Support included, reviewing systems and procedure for managing information securely as well as providing support for identifying and responding to areas as needing improvement.

How Did We Do?

Communication Effectiveness	Quality of Work	Timing of Work	Overall Experience	Chance of Recommendations
Excellent	Excellent	Excellent	Excellent	Excellent



“We have found Ian to be very knowledgeable and responsive to our needs. It was great to have a link person who understood how the different sectors worked, and what systems and approaches were needed to progress decision through a local authority structure.... very impressed”

Diane Moysey- Programme Lead PCMI